



ASSOCIATION DE PREVOYANCE DU PERSONNEL NAVIGANT

82 Avenue François Mitterrand
91200 ATHIS-MONS
Tel : + 33 (0) 1 60 48 28 00

MEDICAL CLAIM PROCESS

Step 1 – Submitting your Claim

If your licence has been suspended you **must** obtain the temporary suspension letter from your respective Medical Authority (**not** from a general practitioner). It is preferable to mention a diagnose on the suspension letter.

At the same time you can visit our website and start the claim process directly with APPN:

<https://www.insurances-for-pilots.com/medical-claim-procedure>

Fill out the respective box on the website to start the claim with APPN. At the same time please scan the suspension letter and send it directly to APPN: yboucheron@appn.asso.fr

Note: To avoid any delay for the medical claim process, always mention your FULL NAME and assigned APPN membership code if you communicate with APPN.

Step 2 – Approval process

Your dedicated APPN consultant will confirm the receipt of your medical suspension letter via email and proceeds with your claim according T&C's. If needed further medical information will be requested by APPN

Step 3 – Payment

Once the medical claim has been approved, APPN will ask you to provide your current bank account details (IBAN and BIC/SWIFT code). APPN will transfer your monthly allowance after the waiting period as per the payout scheme. The Payment will be done always in Euro € currency – bank charges may apply.

Step 4 – Return for flying / Recertification

As soon as you recover and your Medical Class 1 has been reinstated, you are obliged to inform APPN immediately and provide your new Medical Class 1. The payment of the allowance will stop accordingly.